1. **Water Usage** is billed for each 1,000 gallons of metered water used per quarter. The water usage rates are printed on the back of the water bill.

2. **Water Base** charges are fixed charges per quarter based on the size of water meter installed. Most residential properties have a 5/8 inch meter. The water base charge rates are printed on the back of the water bill.

3. **Local sewer usage** is equal to the water usage every quarter. The charges relate to costs of the Glendale Sewer Utility.

4. **Local sewer base** charges are fixed charges per quarter. The charges relate to costs of the Glendale Sewer Utility.

5. **Metro sewer** usage charges are usage based charges related to the Milwaukee Metro Sewerage District.

6. **Metro sewer base** charges are fixed charged per quarter related to the Milwaukee Metro Sewerage District.

7. **Storm water** charges are based on Equivalent Residential Units (ERU). Residential customers pay a charge for 1 ERU per quarter. The Storm Water Utility rates support the operation and maintenance of storm water infrastructure in the City of Glendale. This program helps control flooding and improves water quality as required by the State of Wisconsin’s storm water permit program.

8. **Environmental** charges are based on Equivalent Residential Units (ERU). Residential customers pay a charge for 1 ERU per quarter. This fee is used to pay costs related to environmental remediation costs related to the City’s former landfill site as well as costs related to refuse collection and disposal.

9. **Fire protection** charges are fixed charges per quarter based on the size of the water meter installed. This is not related to the North Shore Fire Department. This is a charge related to having a system of fire hydrants in the City of Glendale that are able to be used to put out fires. The fire protection rates are printed on the back of the water bill.