

Sample Glendale Water Utility Bill with Descriptions

Please contact City Hall at (414) 228-1719 if you have any question.

PAY TO: GLENDALE WATER UTILITY
 5909 N. MILWAUKEE RIVER PARKWAY
 GLENDALE, WI 53209-3815
 PHONE: (414) 228-1719

FIRST CLASS MAIL
 U.S. POSTAGE PAID
 MILWAUKEE, WI
 PERMIT NO. 4568

SERVE AT: 1 DATE: 03/31/2016
 FOR SERVICE FROM: 01/01/2016 TO: 03/31/2016

CHARGES/CREDITS	DATE	METER READING		USAGE	AMOUNT
		PREVIOUS	PRESENT		
PREVIOUS BALANCE					0.00
PENALTIES					0.00
1 WATER USAGE	03/07	258	271	13	\$45.37
2 WATER BASE					\$26.25
3 LOCAL SWR USE - A2				13	\$20.15
4 LOCAL SEWER - BASE					\$11.10
5 METRO SWR USE - A2				13	\$25.00
6 METRO SEWER - BASE					\$5.43
7 STORM WATER					\$17.50
8 ENVIRONMENTAL CHARGE					\$12.00
9 FIRE PROTECTION					\$25.80
CURRENT AMOUNT BILLED:					188.60

RETURN THIS PORTION WITH YOUR PAYMENT
 DUE DATE: 04/20/2016
 ACCT. NO. _____
 AMT. **\$ 188.60**



GLENDALE, WI 53209-3431

AFTER 04/20/2016 PAY \$ 190.48 AMOUNT DUE NOW \$ 188.60

2015 WATER QUALITY REPORT AT WWW.NORTHSHOREWATER.ORG/CCR2015.PDF
 TO RECEIVE A PAPER COPY, CALL (414) 228-1719

ACCOUNT NUMBER _____

1. **Water Usage** is billed for each 1,000 gallons of metered water used per quarter. The water usage rates are printed on the back of the water bill.
2. **Water Base** charges are fixed charges per quarter based on the size of water meter installed. Most residential properties have a 5/8 inch meter. The water base charge rates are printed on the back of the water bill.
3. **Local sewer usage** is set by the water usage used in the winter quarter for residential customers. That amount is typically the best estimate of the amount going into the sewer since during other quarters of the year residents may use water outdoors that does not enter the sanitary sewer. The residential sewer winter usage is then fixed for the following three quarterly bills as well. Other customer classifications pay sewer usage equal to the water usage every quarter. The charges relate to costs of the Glendale Sewer Utility.
4. **Local sewer base** charges are fixed charges per quarter. The charges relate to costs of the Glendale Sewer Utility.
5. **Metro sewer** usage charges are usage based charges related to the Milwaukee Metro Sewerage District.
6. **Metro sewer base** charges are fixed charged per quarter related to the Milwaukee Metro Sewerage District.
7. **Storm water** charges are based on Equivalent Residential Units (ERU). Residential customers pay a charge for 1 ERU per quarter. The Storm Water Utility rates support the operation and maintenance of storm water infrastructure in the City of Glendale. This program helps control flooding and improves water quality as required by the State of Wisconsin's storm water permit program.
8. **Environmental** charges are based on Equivalent Residential Units (ERU). Residential customers pay a charge for 1 ERU per quarter. This fee is used to pay costs related to environmental remediation costs related to the City's former landfill site as well as costs related to refuse collection and disposal.
9. **Fire protection** charges are fixed charges per quarter based on the size of the water meter installed. This is not related to the North Shore Fire Department. This is a charge related to having a system of fire hydrants in the City of Glendale that are able to be used to put out fires. The fire protection rates are printed on the back of the water bill.