Coming Soon … Residential Automated Refuse Collection System

Starting in February of 2015, the City of Glendale will implement a fully automated solid waste and recycling collection system for residential properties (single family, duplexes, and up to four family dwellings). A fully automated refuse collection system will provide each residential unit with two 96 gallon wheeled carts; one to be used for solid waste, and the other to be used for recyclables. The weekly collection schedule will not change.

In late January, each eligible residential unit will receive their two wheeled carts at no cost from Advanced Disposal Services.

Changing to a fully automated system will reduce City costs, and hopefully, improve participation in the recycling program. Residents will be required to put all their refuse into the cart and to wheel their respective carts to either the street or alley, depending upon current collection locations.

More information regarding the fully automated collection process will be published in the Winter Newsletter and posted on the City’s website. In addition, a detailed letter with most often asked questions and answers will be mailed to all affected property owners.

In the meantime, if there are any questions regarding the implementation of this new system, please call the City Services Department at (414) 228-1710.
FALL LEAF COLLECTION

The City of Glendale will once again pick up leaves beginning early in October through November 14, 2014 (contingent upon the weather) provided the following procedures are followed:

1. Leaves raked to the curb and gutter, and road shoulder areas by November 7th will be collected by the City of Glendale Department of Public Works.
2. Leaves placed on City right-of-ways for City pickup should be raked in long narrow piles that are within reach of the leaf vacuum tube.
3. Piles should not extend into traffic lanes, thereby creating traffic hazards.
4. Leaves should not be placed around obstacles such as mail box posts, sign posts and light poles.
5. Crews will not pick up leaves mixed with debris, logs, branches, rocks, plastic, metal or glass containers or any other type of refuse.
6. Leaves should not be placed on City cul-de-sacs, vacant land or City property except on the public right-of-way along the curb and gutter, and road shoulder areas.

Roadways with Curbs and Gutters: Leaves should be placed on the pavement on the roadside of the curb. To prevent street flooding, do not place leaves on top of storm sewer grates.

Roadways with Shoulders: Leaves should be placed on the shoulder of the road and not extend into the roadway.

Roadways with Ditches: Leaves should be placed no farther than 4 feet from the edge of the pavement, but in no event shall they extend into the water flow line of the ditch.

Alley Collection: Leaf collection will no longer be made from "dead end" or "no outlet" alleys.

WARNING:
DRIVERS SHOULD BE ALERT FOR CHILDREN PLAYING IN LEAF OR BRUSH PILES.

City residents may either drop off or schedule FREE pick-up and removal of large or small appliances by contacting Refrigerant Depot, Inc.

**Appliances include:**

**CAUTION:** Doors and lids should be removed from refrigerators, freezers, washers, dryers, etc. PRIOR to placement for pick-up.

**FREE** Appliance Pick-Up:
Drivers will come to your place of residence/business and pick-up your unwanted appliance(s).

**FREE** Drop-Off:
They will recycle your unwanted appliance(s) dropped off at their facility.

(In home removal services also available – call for more information)
***Fees do apply for services***

Safe Transport Certified
DNR Certified #341220330

Refrigerant Depot values feedback from their customers. Let them know how they are doing! Visit their website and post your experience under “About Us” tab (Testimonials).
DOES YOUR CAR SEAT NEED TO BE CHECKED?

The National Highway Traffic Safety Administration states about three out of four car seats are not installed properly. The best way to ensure your child is safe is to have your car seat checked over by a Certified Passenger Safety Technician. This should be done any time you have: new baby, new car, new car seat, changed the position of the car seat, or just aren’t 100% confident you have it installed correctly. Schedule a car seat check at www.nsfire.org or find a fitting nearby by going to http://www.safekidswi.org/events.asp.

Sign up for Glendale Community Alerts!

Residents can now receive important advisories, community updates, and official information by text message and email! Sign up and learn more at http://local.nixle.com/glendale-wisconsin-police-department/

TRICK OR TREAT

Sunday
October 26, 2014
1:00 - 4:00 p.m.
Reminder:
Final Yard Waste & Brush Collection Weeks
Recycling Week A - November 3 through 7
Recycling Week B - November 10 through 14
Please refer to the Spring Newsletter for the Recycling Map
(Yard Waste & Brush must be placed in the same location as your garbage and recycling before 7:00 a.m. on the day of pick-up)

Find the City on Facebook
For up to date information on emergencies, events, and City business, find City of Glendale Wisconsin on Facebook.

Missed Collection of Refuse, Recyclables or Yard Waste
If you suspect your garbage, recycling or yard waste collection has been missed, residents must contact Advance Disposal Services directly at (262) 679-0860. This allows residents to explain, in detail with the service provider, what items are placed for collection and any possible reasons for non-collection.

REMEMBER
Daylight Saving Time ends on Sunday, November 2, 2014. Remember to turn your clocks back one hour. The North Shore Fire Department also recommends replacing batteries in smoke alarms and carbon monoxide detectors at this time.

HOLIDAY TRASH COLLECTION SCHEDULE

<table>
<thead>
<tr>
<th>Holiday</th>
<th>Monday</th>
<th>Tuesday</th>
<th>Wednesday</th>
<th>Thursday</th>
<th>Friday</th>
<th>Saturday</th>
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<tbody>
<tr>
<td>Labor Day</td>
<td>No Service</td>
<td>Monday's route</td>
<td>Tuesday's route</td>
<td>Wednesday's route</td>
<td>Thursday's route</td>
<td>Friday's route</td>
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<td>September 1, 2014</td>
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<tr>
<td>Thanksgiving</td>
<td>Regular service</td>
<td>Regular service</td>
<td>Regular service</td>
<td>Regular Service</td>
<td>No Service</td>
<td>Thursday's route</td>
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<td>November 27, 2014</td>
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<td>Friday's route</td>
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<tr>
<td>Christmas</td>
<td>Regular service</td>
<td>Regular service</td>
<td>Regular Service</td>
<td>No Service</td>
<td>Thursday's route</td>
<td>Friday's route</td>
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<tr>
<td>December 25, 2014</td>
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<tr>
<td>New Year's Day</td>
<td>Regular service</td>
<td>Regular service</td>
<td>Regular Service</td>
<td>No Service</td>
<td>Thursday's route</td>
<td>Friday's route</td>
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<tr>
<td>January 1, 2015</td>
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</table>
**BICYCLE LICENSES AVAILABLE**

City of Glendale Ordinance provides that any bicycle ridden on the street is to be licensed. Licenses are available at the Glendale Police Department and sell for a fee of $10.00. This license is PERMANENT.

**REMEMBER - COLLECTION OF REFUSE**

Per City of Glendale Ordinance 8-3-6, all garbage shall be placed at the curbside collection point only after 4:00 p.m. on the evening prior to the regular collection time, and then all refuse containers must be removed from the curbside collection point within twenty-four (24) hours after the regular collection time.

---

**Top 10 Projects that Require Permits**

New and replacement installations of the following require permit(s) prior to installation.

- Furnace or A/C Replacement
- Dishwasher Replacement
- Water Heater Replacement
- Roofing
- Siding
- Basement alterations
- Interior/Exterior Alterations
- Foundation Repair
- Fence or Shed
- Electrical
  - (New service, appliance wiring, new circuits)
- Plumbing
  - (Appliances, Sinks, Piping, Sumps)

Not sure if your project requires a permit? Ask the Building Inspection Department at (414) 228-1708.

---

**CONTACT: CHRIS MEYER  GENERAL MANAGER**

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Milwaukee, Wisconsin 53209
**Code Compliance – Planning Ahead for “Smooth Sale-ing”**

Code Compliance is an inspection process implemented more than two decades ago by the City of Glendale. It is used to determine if residential homes, condominiums and commercial/industrial properties comply with City and State codes prior to change in ownership. The purpose of the program is to:

- Maintain the health, safety, and welfare of the community
- Ensure the integrity and code compliance status of the housing and commercial building stock
- Preserve the curb appeal and aesthetic standards of the City
- Uphold property values

Since 1995, the City has conducted more than 5,000 code compliance inspections. In the last eight years, these inspections have resulted in more than $175,000 in permit fees as a direct result of work done without proper permits or ordered corrections.

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**Replace your Smoke and Carbon Monoxide Alarms**

Sometimes, simply replacing a battery is not enough! Age and environmental conditions can affect the operation of smoke and carbon monoxide detectors. There are actually expiration dates on the back side of these devices. If your device does not have an expiration date, it means it is more than 15 years old.

*Smoke detectors have a 10-year lifespan*

*Carbon monoxide alarms have a 7-year lifespan*

Carbon monoxide detectors should NEVER be exposed to freezing conditions.

If your devices are beyond their listed lifespan, they may not provide the proper level of protection and should be replaced IMMEDIATELY. (*May vary slightly based on manufacturer.*)

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**Crime Bulletin**

**“Operation Safe Sale”**

Glendale residents and business owners who sell or buy on Craigslist or other exchange sites are welcome and encouraged to conduct their transactions in the parking lot or front lobby of the Glendale Police Department.

With an increase of buying and selling items over the internet, the Police Department want people to be safe and meet up in a secure location. Especially selling smaller items, such as jewelry, cameras, or coin collections, which often require the seller to invite the buyer into their home to pick up and pay for the item or items. By meeting at the Police Department, you eliminate any potential danger to your family or your property. You also eliminate the chance for any potential criminals to evaluate your residence for a future crime.

The parking lot and front lobby are monitored by staff and security cameras. Sellers and buyers are asked to come to the Police lobby and let us know that you will be making a transaction.

Crime Prevention Officer Joel Dhein also offered these additional safety tips for those conducting a transaction with an unknown buyer:

- Only accept cash or a cashier’s check for sale. Personal checks carry some risk.
- Conduct sales during weekdays so banking or financial institutions can be contacted if there is a problem.
- Be especially careful when selling high value items.
- Don’t go alone and trust your instincts.

Please use the same common sense precautions online as you would offline. For more information about personal safety online, check out these resources:

- [www.staysafeonline.org](http://www.staysafeonline.org)
- [www.onguardonline.gov](http://www.onguardonline.gov)
- [http://getsafeonline.org](http://getsafeonline.org)
- [http://wiredsafety.org](http://wiredsafety.org)
Bring your hazardous waste, such as pesticides, solvents, automotive fluids and other potentially harmful chemicals to the mobile site listed below or to the permanent collection facility located at W124 N9451 Boundary Road, Menomonee Falls.

State Fair Park Oct. 10 11 a.m. - 6 p.m.  
Gate 8 Oct. 11 8 a.m. - 2 p.m.  
(off of South 76th Street)

For additional information, please visit www.mmsd.com

North Shore Health Department  
Blood Pressure Clinics

The schedule of Blood Pressure Clinics in the North Shore is listed below. No appointment is necessary.

Whitefish Bay  
5205 North Lydell Avenue, Room 17  
First Wednesday of the month  
1:30 p.m. to 3:30 p.m.

Shorewood  
2010 East Shorewood Boulevard  
Fourth Wednesday of the month  
3:30 p.m. to 5:30 p.m.

North Shore Library  
6800 North Port Washington Road  
Last Tuesday of the month  
3:30 p.m. to 4:00 p.m.
Protect Yourself & Loved Ones

Flu season is fast approaching. Flu is a contagious respiratory disease that can lead to serious complications, hospitalization, and even death. It can cause healthy people to get sick enough to miss work or school for a significant amount of time. To avoid becoming sick and to avoid spreading the virus to others, vaccination is the single best way to protect yourself and your loved ones. All people six months and older are now recommended to receive annual influenza vaccination.

Annual vaccination is needed since flu viruses are constantly changing and a person’s immune protection declines over time. Every year the vaccine is updated to protect against the strains that research shows will most likely cause illness during the upcoming season. New vaccines are now providing protection against four different strains.

It is best to get vaccinated before flu begins to spread. It takes about two weeks for the vaccine to provide optimal protection. The sooner you get vaccinated, the sooner you will have protection!

Vaccine for the flu season is expected to be available in late summer. There are a variety of vaccines to choose from. Consult with your health care provider to learn which options are available for you to receive. For more information about the seriousness of influenza and the benefits of influenza vaccination, visit www.flu.gov or call the North Shore Health Department at (414) 371-2980. The North Shore Health Department will again be providing flu vaccination so feel free to contact them regarding eligibility and availability.

North Shore Fire Rescue teams up with the North Shore Health Department and Wal-Mart to provide a Fire Safety and Fall Prevention Program for Older Adults

In June of 2014, North Shore Fire Rescue and the North Shore Health Department applied for a grant through the National Fire Protection Agency (NFPA). The program, titled Remembering When is a Fire and Fall Prevention Program for Older Adults, developed by NFPA and the Centers for Disease Control and Prevention (CDC) to help older adults live safely at home for as long as possible.

Remembering When is centered around 16 key safety messages – eight fire prevention and eight fall prevention - developed by experts from national and local safety organizations, as well as, through focus group testing in high-fire-risk states. The program was designed to be implemented by a coalition comprising the local fire department, service clubs, social and religious organizations, retirement communities, and others. Coalition members can decide how to best approach the local senior population: through group presentations, during home visits, and/or as part of a smoke alarm installation and fall intervention program.

Brown Deer Wal-Mart awarded North Shore Fire Rescue a community grant and presented a check for $2,000.00 during its grand opening on August 13, 2014. If you are interested in attending a group presentation or you would like to have an in-home safety assessment, please contact Battalion Chief John Maydak at (414) 357-0113 Extension 1512 or Kathy Platt at (414) 847-2713.

Driveway Permits

A permit is required when replacing a driveway approach, which is located within the City right-of-way. A sketch showing the width of the approach must be submitted with the permit application. The fee is $25.00. For more information, please call (414) 228-1745.
**Electronic Devices**

Advanced Disposal Services will charge $25.00 to pick up televisions, VCRs, DVDs, DVRs and other video players and fax machines, due to the new electronics recycling law. Advanced Disposal Services will not pick up computers.

Residents can take electronics to designated recycling centers. Milwaukee County collection sites for recycling electronics include Best Buy stores and Goodwill Industries of Southeastern Wisconsin. For a full list of collection sites, visit the Wisconsin Department of Natural Resources website at:

http://dnr.wi.gov/ecyclewisconsin

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**SANITARY SEWER BACKUP**

If you experience a basement sanitary sewer backup after hours or on weekends, please call the Glendale Police Department non-emergency number at 228-1753. The Police Department will contact a Department of Public Works employee to investigate the problem.

---

**Fall Maintenance - Mailboxes**

Please check your mailbox posts to ensure that they are solid and sturdy in the ground prior to winter. Once winter is upon us and the ground is frozen, it is almost impossible to make the needed repairs to sturdy your mailbox. This will ensure that when heavy snow is plowed off the road, your mailbox will not be pushed over.

---

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It is the policy of the City of Glendale to assure equal opportunity to live in adequate housing facilities regardless of race, color, religion, ancestry, national origin, sex, handicap, sexual preference, marital status of persons maintaining a household, lawful source of income, place of birth, or age, and to that end, to prohibit discrimination in housing by any persons.

In connection with any real estate transaction which affects any housing accommodation on the open market, or in connection with any public sale, purchase, rental or lease of any accommodation, it is illegal within Glendale for a person, owner, financial institution, real estate broker or sales representative to:

1. Refuse to sell, purchase, rent or lease to a person because of race, color, religion, ancestry, national origin, handicap, marital status, sexual preference, sex, age, or place of birth.

2. To discriminate against a person in the terms, conditions or privileges of the sale, purchase, rental or lease of any housing accommodation.

A complete copy of the City’s fair housing ordinance may be obtained at City Hall or by calling (414) 228-1705.

Any person who has a complaint, or who may be aggrieved by any unlawful practice which is prohibited by the ordinance, may file a complaint with the Common Council within 30 days after the aggrieved person becomes aware of the alleged unlawful practice, but no more than 60 days after the alleged unlawful practice has occurred.

The City will attempt to resolve each complaint. If an acceptable resolution for both parties is not reached, the City will then forward the complaint and findings to appropriate state and federal agencies.

In addition to the local Code of Ordinances, an individual can pursue complaints under both state and federal fair housing laws. Under the Wisconsin Open Housing Law a person has one year after the last act of discrimination to file an administrative complaint with the State of Wisconsin Equal Rights Division (ERD) and one year to file a judicial complaint (lawsuit). If a person chooses to pursue a complaint through a federal administrative agency, the complaint must be filed with the Department of Housing and Urban Development (HUD) within one year of the last act of discrimination under the 1968 Federal Fair Housing Act (FFHA). To file a federal court action under the FFHA, one must file the complaint within two years of the act of discrimination. In addition, under the Civil Rights Act of 1866, which only applies to racial discrimination, a person has up to three years to file a judicial complaint.

Additional contact telephone numbers for complaints include the Metropolitan Milwaukee Fair Housing Council (414) 278-1240, the United States Department of Housing and Urban Development (414) 297-3214, Ext. 8300 or 8301, or the State of Wisconsin Equal Rights Division (414) 227-4384.

**Heading into Fall…..**

Be sure you aren’t heading for a fall! For adults of all ages, falls are the leading cause of nonfatal injuries and hospital admissions for trauma. For older adults (over age 65), falls are the leading cause of injury death.

You can prevent falls and injury by:

- Exercising regularly to maintain strength and balance.
- Taking your time getting up from a chair or out of bed, be aware of your surroundings.
- Keeping stairs and walking areas clear of obstruction.
- Being sure your home has good lighting, including switches at the top and bottom of stairs.
- Using non slip mats and grab bars if needed in the bathroom to prevent slips and falls.
- Being aware of uneven surfaces in your home, such as throw rugs, that can slide or bunch up.
- Wearing sturdy, well-fitting shoes inside and outside your home.

If you or a loved one are an older adult and worried about falls, you can contact the North Shore Health Department or North Shore Fire Rescue to request a home visit to get recommendations for fall and fire prevention in your home. The North Shore Health Department can be reached at (414) 371-2980.
City of Glendale Emergency Number and Telephone Directory

POLICE - FIRE - AMBULANCE - PARAMEDICS................................................................. 911
POLICE AND FIRE (NON-EMERGENCY) ........................................................................ 351-9900
DEPARTMENT OF PUBLIC WORKS ............................................................................... 228-1745
GENERAL INFORMATION ......................................................................................... 228-1700

Alderman 1st District ..... Robert C. Whitaker (email address): rwhitII@aol.com .................. 332-3983
Alderman 2nd District ..... Daniel P. Sweeney (email address): dansweeneyforglendale@gmail.com ... 630-1915
Alderman 3rd District ..... John C. Gelhard (email address): johngelhard@sbcglobal.net ........... (262) 880-7370
Alderman 4th District ..... Richard W. Wiese (email address): dwiese@intersol-wisc.com ........ 228-7960
Alderman 5th District ..... Izzy Goldberg (email address): isadore_g@hotmail.com ................. 351-4479
Alderman 6th District ..... JoAnn Shaw (email address): jshaw6@gmail.com ....................... 228-8444
Municipal Judge .......... Christopher Lipscomb (email address): court@glendale-wi.org .......... 228-1752

CITY SERVICES, DEPARTMENTS AND SCHOOLS
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Accounts Payable .............................................. 228-1717
Assessor .............................................................. 228-1702
Brush Removal.................................................. 228-1745
Building Inspector/Permits .............................. 228-1708
City Administrator ............................................ 228-1705
City Clerk .......................................................... 228-1718
Code Compliance .............................................. 228-1711
Community Dev Planning Director .................. 228-1704
Crime Prevention Unit ...................................... 228-1741
Elections ......................................................... 228-1718
Electrical Inspection ......................................... 228-1708
Finance Director ............................................... 228-1717
Flood Control .................................................... 228-1745
Forestry ............................................................. 228-1745
Garbage Collection (Adv. Disposal) (262) 679-0860 .............................. 351-7160
Health Department & Clinics ............................ 371-2980
Human Resources Director ............................... 228-1703
Leaf Collection .................................................. 228-1745
Licenses .............................................................. 228-1701
Municipal Court .................................................. 228-1752
North Shore Filtration Plant ............................... 963-0160
North Shore Fire Dept. (Administration) ............ 357-0113
North Shore Library ......................................... 351-3461

Plumbing Inspection ........................................ 228-1708
Police (Administration) .................................... 228-1753
Property Maintenance Inspection ..................... 228-1711
Public Works .................................................... 228-1745
Purchasing ........................................................ 228-1705
Recreation Department, Nicolet ....................... 351-7566
Recycling .......................................................... 228-1710

Schools
Glen Hills Middle ............................................. 351-7160
Parkway Elementary ......................................... 351-7190
Maple-Dale ....................................................... 351-7380
Nicolet High School ......................................... 351-1700
Senior Citizen Center ..................................... 540-2100
Sewers ............................................................... 228-1745
Snow Removal .................................................. 228-1745
Street Lighting .................................................... 228-1745
Street Maintenance .......................................... 228-1745
Tax Collection ................................................... 228-1701
Treasurer ............................................................. 228-1701
Water Utility (Office) ........................................ 228-1719
Weed Control .................................................... 228-1746
Zoning Administration ....................................... 228-1704

GLENDALE CITY HALL
5909 North Milwaukee River Parkway • Glendale, WI 53209
Administrator ............................................. Richard E. Maslowski
Attorney .......................................................... John F. Fuchs
City Services Director ................................. Dave Eastman
Clerk-Treasurer ........................................... Susanne M. Hanaman
Community Development Director ............. Todd M. Stuebe
Finance Director ........................................ Shawn M. Lanser
Fire Chief ..................................................... Robert C. Whitaker III
Human Resources Director ......................... Rachel A. Reiss
Inspection Director ....................................... Collin M. Johnson
Police Chief ................................................. Thomas Czarnyszka
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